

From High Conflict to Good Conflict

The goal is not to get rid of conflict or to avoid it. The goal is to make conflict useful.

That requires moving away from the trap of High Conflict -- into the realm of Good Conflict.

From High Conflict  To Good Conflict

Contempt

Anger

Closed

Open

Superiority

Curiosity

Disgust

Sadness

Simplicity

Complexity

Predictability

Surprise

Violence Likely

Violence Unlikely